Virtual Backgrounds
General Notes

Imagery

The Brand Hub recommends the following images as virtual meeting backgrounds because they remain identifiable when partially obstructed by the subject. Some images become difficult to identify when the centre of the frame is blocked.

Aspect Ratio

These backgrounds have been cropped to the 16:9 aspect ratio. Please confirm your video settings are compatible. For the best experience, use these backgrounds on a desktop with a compatible webcam capable of outputting 16:9 video.

- Some hardware uses the 4:3 aspect ratio, which may result in cropping or black bars
- If using the app on your mobile device, note that the aspect ratio will change depending on the physical orientation of your device (vertical or horizontal) and your device may not support 16:9 video for calls resulting in the same issues as above

Host

The meeting host may not permit you to use a custom virtual background. Consider confirming with the host prior to the start of the meeting if you are planning to use a virtual background.

Clarity

Virtual backgrounds may be reduced in quality by the virtual meeting software. This is not an issue with the file. These backgrounds have been designed to the software's recommended specifications and tested at various sizes to ensure they provide the clearest possible image while keeping the file size small.

Haloing

Some backgrounds may make the green screen haloing caused by your hardware and software more prominent. Please test the options provided to see which virtual meeting background works best for you.

Mirroring

Most virtual meeting software defaults by mirroring your video to help you look more natural when viewing your own video. Unfortunately, this can cause virtual meeting backgrounds to appear mirrored in your own preview pane. This is especially noticeable in images with text or graphic elements, such as the University signature. **Please note that mirroring is only applied to your own video preview pane and does not impact how others on the call see you or your virtual background**. You can turn mirroring off to see how you and your background appears to other participants on the call.

Android Phones

Zoom does not currently support virtual backgrounds on Android phones. This is only available on iOS.

Microsoft Teams

Support for custom backgrounds is still in development. Visit the [Microsoft Teams Development Roadmap](#) for the latest updates.

"*Microsoft Teams—background effects in Teams meetings: We are building upon the heavily popular background blur feature in Teams meetings with background effects. This new feature in Teams allow meetings attendees to customize their background from a list of pre-selected images. We will continue to iterate and enhance this new feature to include the ability for users to upload their own custom images.*"

Zoom

Virtual Backgrounds—Zoom Support
https://support.zoom.us/hc/en-us/articles/210707503-Virtual-Background